

Menno Place Family Council

Meeting Minutes

October 20, 2025 – 7 to 8 pm

Virtual Meeting

Agenda

Time	Discussion Item(s)
7:00 – 7:05 pm	Call to Order (Chair) <i>First Nations Land Acknowledgement: We acknowledge the traditional, ancestral and unceded territory of the Stó:lō peoples, specifically the Sumas and Matsqui First nations. We admire the community-of-care and respect of Elders prevalent in First Nations culture and acknowledge that the Family Council aspires to be a meaningful and effective community-of-care.</i> Review Agenda
7:05 – 7:15 pm	Introductions of Family Council Executive: Robert Schulz - Chair Marlee Groening – Co-Chair Kathleen McMillan – Co-Chair Sarah Browne – Co-Chair Leah Savage – Co-Chair Introductions of Meeting Attendees:
7:15 – 7:20 pm	Review Minutes from June Meeting
7:20 – 7:25 pm	Review the Interaction Tracker Go over the process for recording a question/issue Let attendees know that a pdf of the tracker will be included with the meeting minutes
7:25 – 7:35 pm	‘Gerry App’ Introduction and Upcoming Survey https://mygerry.com/
7:35 – 7:55 pm	Round-table discussion of questions into the family council
7:55 – 8:00 pm	Schedule next meeting (Chair)

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	Proposed Date/Time: Monday, December 15, 2025 at 12 noon (in person & virtual options)
8:00	Adjournment

Meeting Minutes

Topic	Discussion	Action	Assigned To
Attendees	Rob Schulz, Marlee Groening, Leah Savage, Wendy Wishart, Melanie (Wendy sister-get last name), Ruth McMurdo, Janet Isaac, Joanne Friesen, Ellen Breitzkreuz		
Regrets	Kathleen McMillan		
Call to Order Review Agenda	Rob called the meeting to order and reviewed the meeting agenda		
Introductions	Introductions of Family Council Executive: Robert Schulz - Chair Marlee Groening – Co-Chair Sarah Browne – Co-Chair Leah Savage – Co-Chair Introductions of Meeting Attendees: See list of attendees		
Review Minutes from June Meeting	Reviewed the June minutes at a high level These minutes can be found on the Menno Place Life website in the Family Council section: Family Council – Home and Hospital – Menno Place Life – For Residents and Families		
Review the Interaction Tracker Go over the process for recording a question/issue Let attendees know that a pdf of the tracker will be included with	Went over the format of the Interaction Tracker and how things get posted and actioned. The Interaction Tracker will be made available for all Family Council members on the Menno Place Life portal. We are working with the Menno Long Term Care (LTC) social workers to get the Family		

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the meeting minutes	Council minutes, meeting dates, tracker, etc. posted		
‘Gerry App’ Introduction and Upcoming Survey https://mygerry.com/	The Family Council Executive Team was introduced to the Gerry App by Menno in the summer and had a demo from the software vendor. The Gerry App website is https://mygerry.com/ Explained that the Gerry App is an app that is connected to the Point-Click-Care software that Menno Place care staff use to log all of the residents’ care information (ex. Meds, food, fluid intake, etc.). Rob did an overview of the app. The Director of Care at Menno is in favour of the app but she wants to get a sense from the Family Council members what the level of interest is. She would like to get this project into the 2026 budget We’ll be sending out a survey to get feedback from the family and loved ones of relatives. The survey will be sent out separate to the minutes.		
Round-table discussion of questions into the family council	A family member asked about her question from June about hydration. The answer we received from Menno is that there is a schedule for hydration for the residents. It apparently has to be measured and recorded.	Will flag for the Gerry App conversation	Family Council Exec Team
	Concern raised about the investigation with the Abbotsford Police due to the resident who passed away on Menno Home West 2 CEO put out a video but there’s no further update Can we get further information as it comes available There is a webpage for this but there haven’t been any further updates We will only get what is public knowledge Rumour mill is working well so could we ask that there be an update. Recognizes that because it’s a police investigation we may not hear. Would like to know if there is cause for ongoing concern. Last time we asked we were told they were doing everything they can	Ask Menno LTC if there are any updates regarding the incident. The last update on the website is end of July.	Family Council Exec Team

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	to protect residents We agree that there should be an update even to say there's no update Feel Menno should provide information to allay families' fears. For example, have they got to the bottom of the issue, has someone been found and dealt with? Surprised that the media has been quiet and is concerned. We said we can ask for an update and be an advocate for families. And we can keep asking for updates. It's a serious matter We're trying to support Menno Home but they also have to come to the table with updates.		
	There is such a high transition of care aides that it is challenging for the residents. This is an ongoing concern that there is a revolving door. What is Menno Home/Hospital doing to manage encourage retention and how can we encourage a sense of community	Ask Menno LTC what plans they have in place for retention of staff. Concerned about the high turnover.	Family Council Exec Team
	Brought up the communication issue again between Menno Place and Abbotsford Hospital and the Apex Pharmacy. Covered off the response from the June meeting that is now in the Interaction Tracker. Wants to share so that others don't have to go through the same thing It was mentioned that the staff do communicate with the hospital regularly		
	Do the diabetic residents still get the finger prick tests or do they just get the blood test every three months? Said that after the incident every time someone felt unwell they'd finger prick them. That's not good either. But this question is more around the diabetic residents Said we can also ask if this information is put into the PCC system	Ask Menno LTC whether information regarding diabetic patients get finger pricked or blood tests is inputted into the	Family Council Exec Team

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		PCC system and would therefore show on the Gerry App.	
	For the Gerry App demo – can you also access the nursing notes or just the data entry? The PCC system has different modules and they would decide what gets exposed on the app. We would expect the notes would be made available but that’s part of the project and finding out more. Breakthrough for transparency.	Log the question of whether families would be able to access the nurses’ notes or just the data. Will ask the Gerry App vendor when we talk next. Also ask Menno LTC if nurses’ notes are in the PCC system.	Family Council Exec Team
	Do people want to use this time to bring in speakers or have education Other Family Councils have speakers There are webinars through at the provincial level Trying to get those resources advertised on the Menno Family Council webpage Would like to have a Family Council with the Menno social workers present but they are only available during the day	Ask Menno LTC to post other Family Councils’ on the Menno Place Life website All Family Council Members to think about what they’d like the meetings to include and share at next meeting or via email	Family Council Exec Team All Family Council Members
	Should we be asking what Menno needs from families? What does a “good” family member look like? What would they like us to do better? Ex. Bring new clothes to the nursing station for labelling rather than hanging them in the resident’s closet	Ask Menno LTC what a “good” family member looks like. What would they like family members to do better?	Family Council Exec Team
	Any support group with Kim? How to look after your family member	Ask social worker	Family

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	who’s in care. We haven’t heard of that. Rob looked it up on the website	about this	Council Exec Team
	Will there be refreshments at the in-person meeting in December? We will ensure that there are some refreshments.	Ask social worker	Family Council Exec Team
Schedule Next Meeting (Chair)	Date/Time: Monday, December 15, 2025 at 12 noon (in person & virtual options) - confirmed		
Adjournment	Meeting adjourned at 7:49 pm		